

Leeds, Grenville and Lanark's Ontario Senior Dental Care Program



February 27, 2020

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OSDCP – What is it?

- It is a new publically funded comprehensive dental program for seniors living with low incomes.
- Services can only be accessed through Public Health Units, Community Health Centres and Aboriginal Health Access Centres.
 - No access through private dental office.
- Two program streams:
 - Core: clients must register for the program to receive ongoing benefits.
 - Emergency: Client can be seen right away, but must register for program on that visit to determine ongoing benefits.



OSDCP - Who is Eligible?

- 65 years old and over;
- Resident of Ontario;
- Have an annual net income of \$19,300 or less for a single person or a combined annual net income of \$32,300 or less for a couple;
- Have no access to any other form of dental benefits (e.g. private insurance and other government program)



OSDCP – What is Covered?

- Examinations/Assessments
- Preventive Services
- Restorative Services
- Radiographs
- Oral Surgery Services
- Anaesthesia
- Endodontic Services
- Periodontal Services
- Dentures (Minimal Co-pay required based on type of denture)
- Transportation Support *for eligible clients.



OPHS: OSDCP

Chronic Disease Prevention and Well Being Standard: Requirement #5

Oral Health Protocol, 2019: OSDCP

- 15) To support awareness of, access to, and utilization of the OSDCP, the board of health shall:
- a) Support seniors 65 years old and older, and their families to improve their oral health knowledge and awareness of oral health services through **health promotion** and targeted outreach to priority populations and/or communities;
 - b) Assist seniors 65 years old and older, and their families to **enroll** in the OSDCP, including assisting to complete and/or submit all of the required documentation and/or consents;
 - c) Assist eligible seniors 65 years old and older, and their families with finding a dental provider, **accessing and initiating treatment** as needed, and assisting with the establishment of a dental home under the OSDCP when the senior has never visited a dental professional and/or does not have a dental home;
 - d) Increase awareness of available oral health services among **community partners and providers**, and encourage participation in the OSDCP, and
 - e) Utilize referral networks in order to assist seniors 65 years old and older, and their families to **access oral health services** under the OSDCP.



OPHS: OSDCP

Chronic Disease Prevention and Well Being Standard: Requirement #5

Oral Health Protocol, 2019: OSDCP

18) The board of health shall:

- a) **Collect and record treatment data** as specified by the ministry for OSDCP enrolled seniors treated in publicly-funded dental clinics; and
- b) **Analyze and interpret** treatment data as specified by the ministry.



Leeds, Grenville & Lanark District

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LGL OSDCP Program: Partners

| | | |
|---------|---|---|
| LGLDHU |  <p>Leeds, Grenville & Lanark District HEALTH UNIT Your Partner in Public Health www.healthunit.org</p> | <p>Service Site * Phase 2 Assist with Enrollment Health Promotion Activities Client Navigation Support Referral Support Data collection and Reporting</p> |
| RCHS |  <p>Rideau Community Health Services</p> | <p>Service Site * Phase 1 Treatment Lead Assist with Enrollment Client Navigation Support Referral Support</p> |
| NLCHC |  <p>North Lanark Community Health Centre</p> | <p>Service Site * Phase 1 Assist with Enrollment Client Navigation Support</p> |
| CRCHC |  <p>COUNTRY ROADS COMMUNITY HEALTH CENTRE</p> | <p>Service Site * Phase 2 Assist with Enrollment Client Navigation Support</p> |
| UC FHT |  <p>Upper Canada Family Health Team</p> | <p>Assist with Enrollment Client Navigation Support</p> |
| LGC FHT |  <p>Leeds & Grenville Community FAMILY HEALTH TEAM</p> | <p>Assist with Enrollment Client Navigation Support</p> |

Why a Partnership Model?

- Leveraging the skills and experience of CHC staff that are used to providing dental care to older adults.
- Able to blend OSDCP program with the CHC LHIN Dental Program so there is one door, one phone number for adults in need.
- OSCDP clients have more primary care support in a CHC setting (which is important with this population as many have complex health needs).
- Able to link in with other CHC and FHT programming to support OSDCP clients (social prescribing).

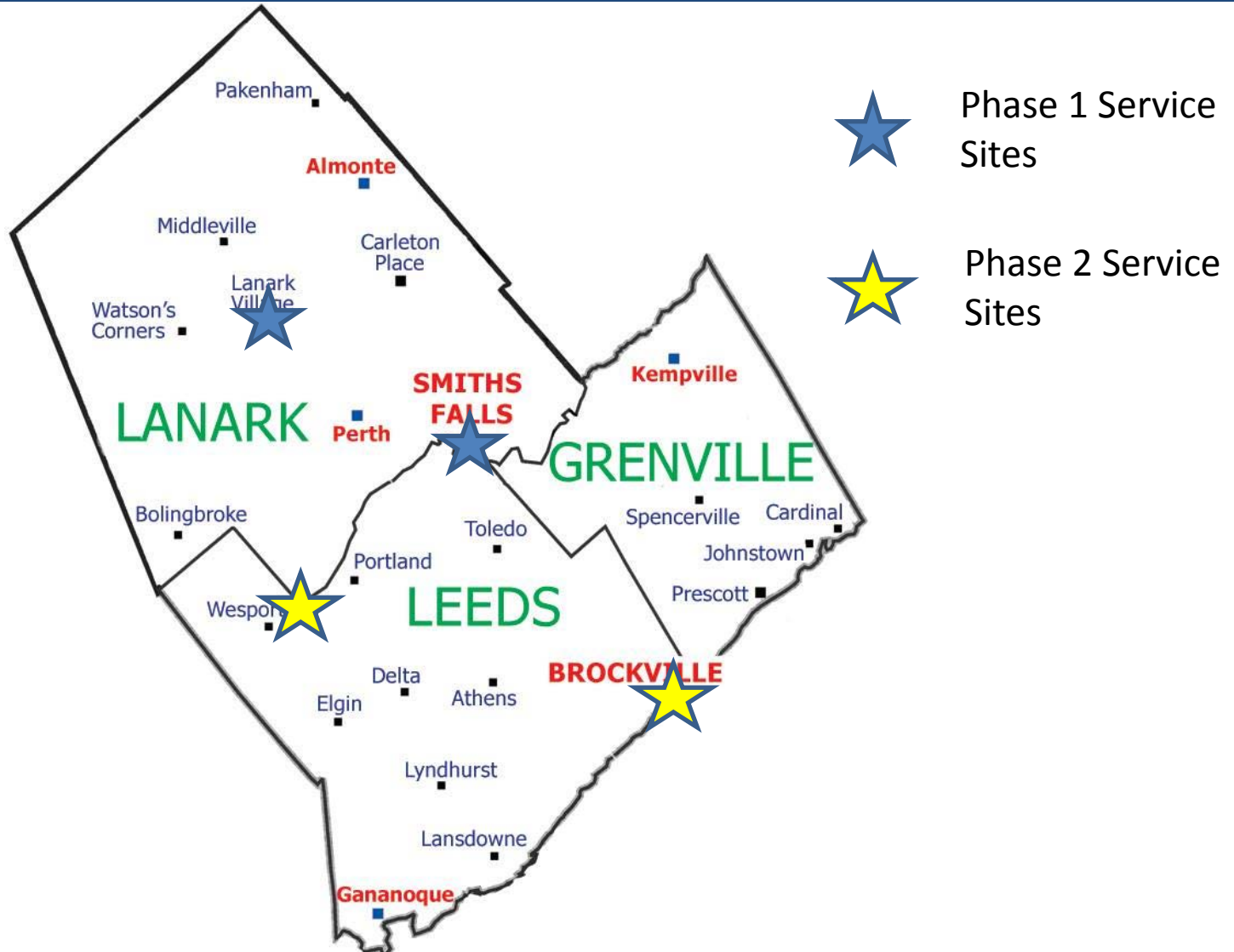


LGL OSDCP Program

- **OSDCP treatment is being offered in three phases in LGL.**
Program Launch: November 20, 2019
 - Phase 1 – November 2019 – June 2020
 - Services currently being delivered at the SFCHC site of Rideau Community Health Services.
 - Soon to be delivered at the North Lanark CHC site of Lanark Renfrew Health & Community Services (pending staffing recruitment).
 - Phase 2 – June 2020*
 - Services will continue at the SFCHC and the NL CHC site.
 - A new clinic will be in Westport (CRCHC site)
 - A new clinic will be in Brockville (HU site)
 - Phase 3 – Fall 2020
 - Outreach and service roll out to LTCHs in LGL



LGL OSDCP Clinic Locations



OSDCP – How to Apply?

- **There are two OSDCP Application Forms:**
 - Main Application Form – for clients who have a SIN, taxes have been filed
 - Guarantor Application Form – for clients who do not have a SIN, or taxes have not been filed
- **Applications must be mailed (can do a portion online, but signature page must be mailed)**
 - Application support is provided at all Health Unit and Partner Offices.
 - Creating a video that walks people through the application form and will be posted on our website.
 - Information or in person support at local tax clinics throughout LGL.
- **The Health Unit can cover the cost of postage of the application if required.**



OSDCP Card

After application is received and approved, client will receive a welcome package and their new dental card in the mail (process takes about 2 weeks).

Ontario Seniors Dental Care Program Programme ontarien de soins dentaires pour les aînés

John Sample Smith

Client ID / No. D'Identification du client

123456789

Expiry Date / Date D'Expiration

2020-07-31



Ontario 

Terms and Conditions

This card is the property of the Ministry of Health and must be returned on demand. It signifies that you are eligible for publicly-funded services under the Ontario Seniors Dental Care Program until the "Expiry Date" shown on the front of this card. You must present this card to all dental providers in order to obtain services under the Ontario Seniors Dental Care Program. This card is non-transferable, and is void if lost/stolen.

Cette carte appartient au ministère de la Santé et doit être retournée sur demande. Cela signifie que vous êtes admissible à des services dentaires financés par le secteur public en vertu du Programme ontarien de soins dentaires pour les aînés jusqu'à la date d'expiration qui apparaît au recto de cette carte. Vous devez présenter cette carte à tous les fournisseurs de soins dentaires afin d'obtenir des services dans le cadre du Programme ontarien de soins dentaires pour les aînés. Cette carte est non transférable et elle devient non valide en cas de perte ou de vol.

Questions?
Des Questions?

 416.916.0204
 ontario.ca/SeniorsDental

TTY 1.800.855.0511
Toll-Free 1.833.207.4435
ontario.ca/SoinsDentairesPourAines

OSDCP – Appointments

Booking will be done for all locations through an intake line at the Smiths Falls CHC (613-283-1086 or toll free 844-973-1400).



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OSCDP – Emergency Stream

- **Clients with emergency needs can be seen prior to applying for the program.**
 - Treatment may be provided at the emergency appointment, but the client must sign an attestation form and will and complete an application in order to continue to receive services.



OSDCP Update

- November 20, 2019 - January 31, 2020
 - 79 clients seen
 - Emergency Appointments: 71
 - * First cards came out late December.



Next Steps

- Tenders have closed for phase 2 capital projects. Expect to have completed by June 2020.
- Develop strategy to reach and support OSDCP clients living in LTCHs.
- Continue to promote program to increase participation.



Questions?



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