

Results-Based Accountability at LGLDHU

BOH Meeting, February 27, 2020

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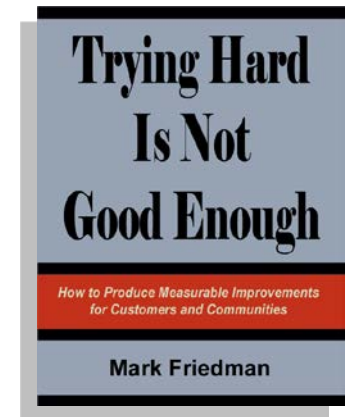
Overview

- The RBA Approach
- Application to LGLDHU plans
- Next steps



Results-Based Accountability (RBA)

- “A disciplined way of thinking and taking action that can be used to improve the quality of life in communities and the performance of programs, agencies and service systems”
 - *Mark Friedman, The Fiscal Policy Studies Institute*
- Websites:
 - www.raguide.org
 - www.resultsaccountability.com



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The RBA Approach

1. What is the “end”?

2. How are we doing?

3. What is the story behind the curve of the baseline?

4. Who are partners who have a role to play in turning the curve?

5. What works to turn the curve?

6. What do we propose to do to turn the curve?



Types of “Ends”

Strategic

Plan

Population
Accountability
about the well-
being of
WHOLE
POPULATIONS

- For Communities
- For Cities & Counties
- For Provinces & Nations

Operational

Plan

Performance
Accountability
about the well-
being of
CLIENT
POPULATIONS

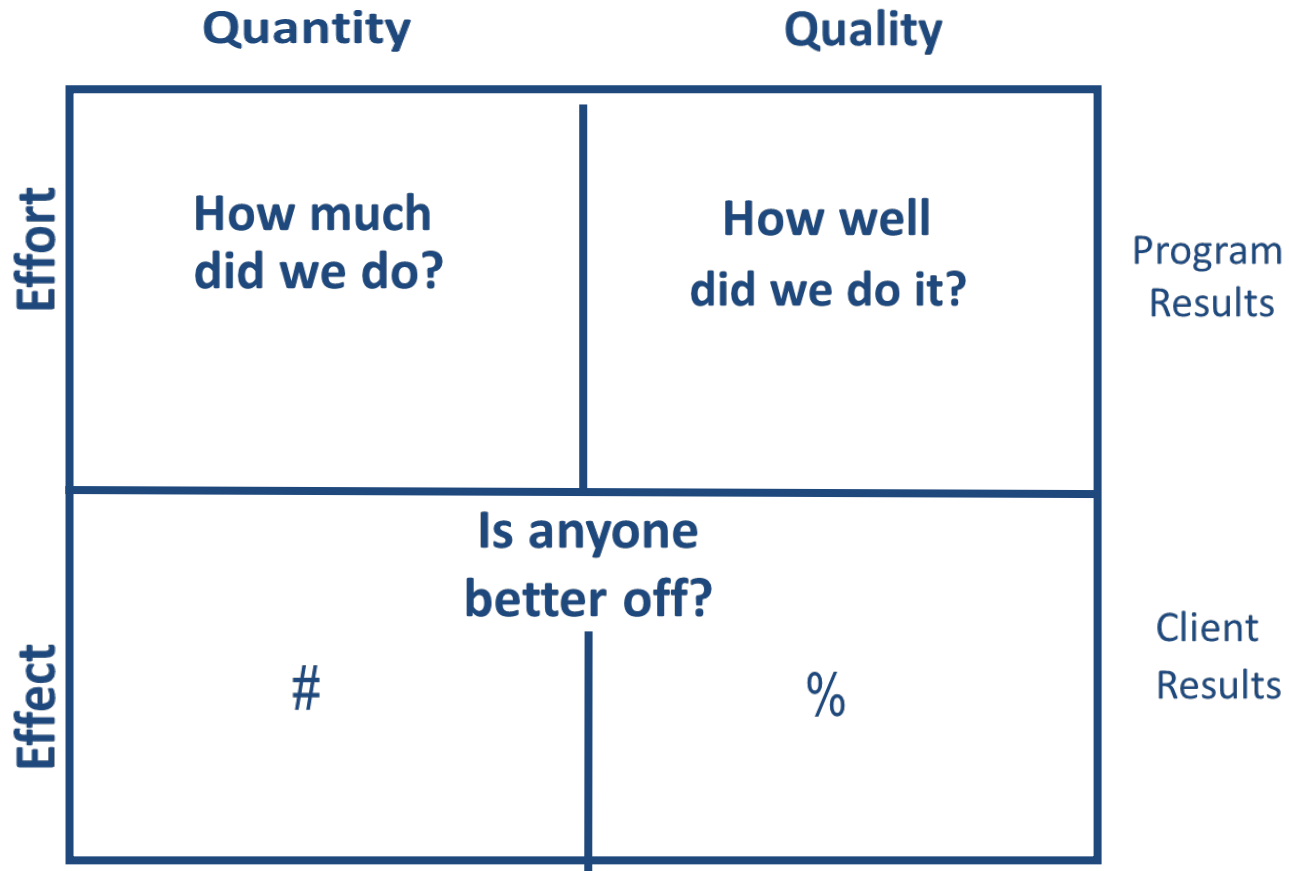
- For Programs
- For Agencies
- For Service Systems

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Program Performance Measures



An Example

Performance Measure	<ul style="list-style-type: none">• # high-risk SDWS inspected within the timeframe• # SDWS with the risk level lowered• # Class A pools inspected within the required timeframe
Population Indicator	<ul style="list-style-type: none">• Water-borne disease incidence
Population Outcome	<ul style="list-style-type: none">• Water-borne illness risks are mitigated• Public exposure to water-related illnesses and hazards is reduced

Selecting Indicators

Indicator	Consideration
Communication power	Does it speak to a broad & diverse audience?
Data power	Is quality data available on a timely basis?
Proxy power	Does it really measure the issue? Is it a good proxy for other indicators?
Public health importance	Does it relate to an important question/service?
Local data	Is data available at the Health Unit level?
Implication	Is there something we can do about?

Next Steps

- Selecting indicators
 - Current reporting requirements
 - Consultation with program managers
 - Quality service standards
- Developing a communications plan
- Learning from the data and *turning the curve*

