

Procedures to Follow Once the Boil Water Advisory/Order Has Been Rescinded

Commercial Establishments (Restaurants, Hotels, Convenience Stores)

Upon Rescinding a Boil Water Advisory/Order

- Re-start and flush any water-using fixture or piece of equipment in accordance with the manufacturer's specifications. This may vary from fixture to fixture. Consult the manufacturer when re-starting the equipment.
- Managers of large buildings with water-holding reservoirs should consult with their facility engineer about draining the reservoir.
- Run cold water faucets for one minute before using the water.
- Flush drinking fountains: run continuously for one minute.
- Run water softeners through a regeneration cycle.
- Drain and refill hot water heaters set below 45°C.
- Backwash pool filters and change media or water.

Hospitals, Clinics, Nursing Homes and Professional Services

Upon Rescinding a Boil Water Advisory/Order

- Re-start and flush any water-using fixture or piece of equipment in accordance with the manufacturer's specifications. This may vary from fixture to fixture. Consult your facilities engineer and/or the manufacturer when re-starting the equipment.
- Managers of large buildings with water-holding reservoirs should consult with their facility engineer about draining the reservoir.
- Run cold water faucets for one minute before using the water.
- Flush drinking fountains: run continuously for one minute.
- Run water softeners through a regeneration cycle.
- Drain and refill hot water heaters set below 45°C.
- Resume usual bathing practices.

Day Care Facilities

Upon Rescinding a Boil Water Advisory/Order

- Re-start and flush any water-using fixture or piece of equipment in accordance with the manufacturer's specifications. This may vary from fixture to fixture. Consult your facilities engineer and/or the manufacturer when re-starting the equipment.
- Managers of large buildings with water-holding reservoirs should consult with their facility engineer about draining the reservoir.
- Run cold water faucets for one minute before using the water.
- Flush drinking fountains: run continuously for one minute.
- Run water softeners through a regeneration cycle.
- Drain and refill hot water heaters set below 45°C.

Public Users of Public Water Supplies- Households, Arenas, Schools, Exercise Facilities, Community Centres, etc.

Upon Rescinding a Boil Water Advisory/Order

- If you have not been using the water, run the water for at least one minute before use.
- Refrigerator automatic ice makers: make three batches of ice cubes and discard all three batches.
- Run water softeners through a regeneration cycle.
- Flush drinking fountains: run continuously for one minute.
- Flush water coolers: run coolers with direct water connections for five minutes.

Adapted from the Protocol for the Issuance of a Boil Water or Drinking Water Advisory, Ministry of Health and Long-Term Care, Public Health Branch, August, 2003 and the Centers for Disease Control and Prevention (CDC), Atlanta guideline, 1997.