

IPAC Lapse Disclosure Form

Initial Report

Name of premises under investigation: Family Nails

Address: 1275 Kensington Parkway Unit 5, Brockville ON K6V 6C3

Type of premises:

Personal Service Setting Manicures, Pedicures, Waxing Services

Date the Board of Health became aware of the Lapse: September 26, 2023

Date of initial posting: October 04, 2023:

Source of IPAC lapse information: Complaint

September 26, 2023: A complaint was received around improper disinfection of reusable items and single use items that have been used on more than one client.

Summary description of the IPAC lapse identified:

- 1) Issues identified in the IPAC lapse include improper disinfection of reusable items such as dremel tool bits, nippers, clippers, pushers, cuticle scissors, and foot files.
 - 2) Reusing single use disposable items on more than one person.
 - 3) Lack of routine cleaning and disinfecting of hard surfaces between clients.
 - 4) Inadequate surfaces in reprocessing area.
 - 5) Lack of proper handwashing by staff between clients.
 - 6) Inadequate logging of high level disinfectant use and logging of accidental exposures to blood and body fluids.
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IPAC Lapse Investigation

Did the IPAC Lapse involve a member of a regulatory college(s)? ☐ YES ☒ NO

If YES, was the issue referred to the regulatory college(s)? ☐ YES ☒ NO

Were other stakeholders notified? ☐ YES ☒ NO

If YES, who were the other stakeholders that were notified?

Corrective measure(s) required:

- 1) Operator required to reprocess reusable equipment in accordance with the Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition.
- 2) Operator required to discard all single use disposable items immediately after use.
- 3) Operator required to clean and disinfect all hard surfaces on a daily basis.
- 4) Workstations to be cleaned and disinfected between clients.

5) Operator required to provide adequate shelving beside reprocessing sink to maintain flow from "dirty" to "clean."

Operator required to ensure staff wash their hands properly between clients at the designated handwash station.

Operator required to maintain a high level disinfection log.

Operator required to maintain records of accidental exposures to blood and body fluids.

Methods used to correct identified deficiencies:

Educational

Inspections

Other: Part 1 Certificate of Offense

Final Report

Date of final report: October 04, 2023

Brief description of corrective measures taken:

All corrective actions required have been completed. The Operator has demonstrated proper reprocessing of reusable items and has instructed staff appropriately. All used single-use disposable items have been discarded and removed from premises. The operator improved the reprocessing area by adding a drying surface and can demonstrate proper flow from "dirty" to "clean". The proper log forms have been initiated as required. Staff demonstrated proper handwashing between clients at time of reinspection.

The date all corrective measures were confirmed to be completed: September 29, 2023

If you have further questions, please contact:

Infectious Diseases Program (IDP)

Community Health Protection Department

Phone: 613-345-5685