

IPAC Lapse Disclosure Form

Initial Report

Name of premises under investigation: 1000 Nails

Address: 107 King Street East, Gananoque

Type of premises:

Personal Service Setting

Date the Board of Health became aware of the Lapse: August 17, 2023

Date of initial posting: September 20, 2023

Date initial report update(s), if applicable:

Source of IPAC lapse information? Complaint

Summary description of the IPAC lapse identified:

Inadequate reprocessing (cleaning and disinfection) of re-usable manicure, pedicure and waxing equipment.

Single use items not discarded immediately after each client and being reused on different clients.

Disinfectant(s) not used according to manufacturer's directions.

IPAC Lapse Investigation

Did the IPAC Lapse involve a member of a regulatory college(s)? ☐ YES ☒ NO

If YES, was the issue referred to the regulatory college(s)? ☐ YES ☒ NO

Were other stakeholders notified? ☒ YES: ☐ NO

If YES, who were the other stakeholders that were notified? Ministry of Health, Public Health Laboratory
Public Health Ontario

Corrective measure(s) required:

1. Provide a designated reprocessing area with at least one reprocessing sink in the personal service setting. The sink must be capable of immersing the largest piece of equipment; be supplied with hot and cold running water, not located in a room with a toilet and is sufficiently separated from where personal services are provided. Reprocessing area shall allow for one-way work flow of contaminated items.

2. Equipment and instruments are to be maintained in good repair and in a sanitary manner. Equipment is to be routinely inspected and any equipment that is rusty or in disrepair is to be discarded.

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3. Clean and used equipment is to be stored separately in labelled containers.
4. Reusable equipment and instruments are to be cleaned and disinfected between each client in accordance with the Guide to Infection Prevention and Control in Personal Service Settings 3rd edition.
5. All equipment and instruments that are designed for single use to be discarded immediately after use.
6. Disinfectant solutions are to be used, prepared, maintained, and disposed of according to the manufacturer's instructions
7. Store all clean equipment and instruments in a manner to protect from contamination.
8. Ensure all furniture in setting is in good repair, easily cleanable, smooth and of impermeable material.
9. Maintain premises in a clean and sanitary manner.
10. Before providing a personal service, the name and contact information of the person seeking the service is to be recorded.
11. Records related to injury and accidental exposure to blood and body fluids are to be kept.

Method(s) used to correct identified deficiencies:

Educational August 17, 2023

Ticket August 18, 2023

Written Order August 18, 2023

Date(s) any order(s) or directive(s) were issued to the owner/operator (if applicable):

August 18, 2023

Final Report

Date of final report: September 22, 2023

Brief description of corrective measures taken:

A Part 1 Certificate of Offense was issued to the owner/operator of 1000 Nails on August 18, 2023 for repeat infractions that lead to this IPAC Lapse.

An Order under sec. 13 of the Health Protection and Promotion Act, 1992 was issued to the owner/operator on August 18, 2023 outlining all corrective actions that must be taken to comply with the Personal Services Reg. 136/18 and to sufficiently reduce or eliminate the health hazards identified.

Numerous follow-up inspections were conducted of 1000 Nails between August 18, 2023 and September 22, 2023 to provide adequate education around the IPAC Lapse and to ensure progress was made in complying with the sec. 13 Order issues on August 18, 2023.

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A media release was issued by the Leeds, Grenville, Lanark District Health Unit on September 20, 2023 to alert clients of 1000 Nails of the risk of infection and potential transmission of blood born infection from March 2019 - September 18, 2023.

An inspection conducted of 1000 Nails on September 22, 2023 indicated that all of the conditions stated in the Sec. 13 Order to 1000 nails, have been corrected. Therefore, the Order of a Public Health Inspector that was issued to you on August 18, 2017 is now rescinded.

The date all corrective measures were confirmed to be completed: September 22, 2023

Additional Comments:

If you have further questions, please contact:

Infectious Diseases Program (IDP)
Community Health Protection Department
Phone: 613-345-5685 x2222